

The Communicator

News from your local coop to keep you connected.

July 2016

Choosing the Right TV Service Provider

Making the decision to choose the right TV service provider can be challenging. You want to make sure they offer the channel lineup you want, maybe access anytime and anywhere is important. Are there any add-ons offered that would get you what you want? Don't forget to figure in customer service and price. Additionally, be sure to consider the types of TV service providers available. Does the service come to me on Fiber for a better picture quality? Will I need additional equipment mounted on my house or roof to receive the signal? Is the service affected by the weather? These are all very important questions to be asking yourself when making the decision.

Here is what SGC-TV through Your Local Coop has to offer:

Channel lineups:

We offer 3 different channel lineups to meet our customer's needs: Basic, Enhanced and Expanded. Each package includes local channels from LaCrosse, Rochester and Minneapolis as well as 15 local city channels and the Minnesota State High School League championship games when available. Finding the perfect, or almost perfect channel lineup to fit your needs can be challenging. Decide what you like to watch. Are you a sports fan, news junkie, DIYer, or movie buff?

Watch TV Everywhere access:

Having access to content everywhere is becoming increasingly important to customers. With certain providers, customers are able to access their favorite programming everywhere they go. That means customers are able to watch what they want online or on their mobile device. SGC-TV Expanded package includes Watch TV Everywhere access.

Customer Service:

Ask yourself if it is important to have local customer service. Is it important to you to have a person answer your call? How about a local office you can walk into and speak to someone if you need help or just have a question? Knowledge of services offered? Selling you what you need and not what the person receives in commission. Spring Grove Communications strives to offer its members the best customer service and knowledge of this fast pace, changing technology world.

Price:

When price shopping, compare channel lineups, add on features, contracts, and offers. Since we are a cooperative, and not a large corporate company, we do not offer introductory pricing. However, we are able to offer our members money back in the form of capital credits.

Add-ons:

SGC-TV offers 60 High Definition (HD) channels, 4 Premium Suites, Digital Video Recorder (DVR) service - including whole home DVR, the NFL RedZone in standard definition or high definition and a Metro Suite to give you 3 channels from the Twin Cities and an additional Rochester channel.

Our Top 10

Here is a list of the top 10 channels viewed by SGC-TV customers the month of May.

- 1 KTTC NBC Rochester
- 2 WKBT CBS LaCrosse
- 3 WXOW ABC LaCrosse
- 4 WHLA PBS LaCrosse
- 5 Fox News
- 6 Fox Sports North
- 7 MeTV
- 8 HGTV
- 9 The Weather Channel
- 10 History Channel

TV Package Breakdown

Here is a breakdown of the number of channels offered in each TV package.

Basic Package

22 Channels
15 Local Area City Channels
Video on Demand (VOD)
Pay Per View (PPV)

Enhanced Package

71 Channels
49 High Definition Channels
15 Local Area City Channels
50 Stingray Music Channels
Video on Demand (VOD)
Pay Per View (PPV)

Expanded Package

105 Channels
15 Local Area City Channels
50 Stingray Music Channels
Video on Demand (VOD)
Pay Per View (PPV)

All three TV packages include the Minnesota State High School championship games on channel 122 when available.

For a complete lineup, you may stop in our office or go to our website www.yourlocal.coop



Your Local Technology Headquarters
507-498-3456 • sgc@springgrove.coop • www.yourlocal.coop

Line-up Changes Effective June 15th

Re-numbered Channels:

Expanded Package:

- 112 Discovery Family
- 113 Disney XD
- 114 Disney Channel

HD Channels

- 412 Discovery Family HD
 - 414 Disney Channel HD
 - 408 KXLT HD FOX (Roch)*
- *Must subscribe to Metro Suite to receive in HD

Metro Suite

- 108 KXLT-FOX (Roch)

Premium Channels

- **SHOWTIME Suite**
- 560 SHOWTIME
- 561 SHOWTIME 2
- 562 SHOWTIME Showcase
- 563 SHOWTIME Extreme
- 564 SHOWTIME Beyond
- 565 SHOWTIME W
- 566 SHOWTIME 2 W
- 567 SHOWTIME Showcase W
- 568 SHOWTIME Extreme W
- 570 TMC
- 571 TMC Extra
- 572 FLIX
- 573 FLIX W

• Starz/Encore Suite

- 581 Starz
- 582 Starz in Black
- 583 Starz Kids & Family
- 584 Starz Edge
- 585 Starz Cinema
- 586 Starz Comedy
- 587 Starz W
- 590 Encore
- 591 Encore Action
- 592 Encore Classic
- 593 Encore Suspense
- 594 Encore Black
- 595 Encore Westerns
- 596 Encore Family
- 597 Encore W

NEW Channels:

Basic Package:

- 12 KQEG

Enhanced Package:

- 12 KQEG
- 315 Nickelodeon HD
- 319 TV Land HD
- 330 ESPNU HD
- 331 Spike HD
- 372 Comedy Central HD
- 375 QVC HD
- 377 CMT HD
- 378 MTV HD
- 379 VH1 HD

Expanded Package:

- 12 KQEG

HD Package:

- 315 Nickelodeon HD
- 318 Freeform HD
- 319 TV Land HD
- 330 ESPNU HD
- 331 Spike HD
- 333 Sportsman HD
- 347 DIY HD
- 353 American Heroes HD
- 364 FX Movie HD
- 372 Comedy Central HD
- 375 QVC HD
- 377 CMT HD
- 378 MTV HD
- 379 VH1 HD
- 391 HLN HD
- 392 CNN HD
- 425 Big Ten (alt) HD
- 426 FSN Plus HD

Premium HD Channels

- 700 HBO HD
- 750 Cinemax HD
- 760 Showtime HD
- 781 Starz HD
- 790 Encore HD

Know Your Remote

