

# The Communicator

News from your local coop to keep you connected.

February 2016

## SGC-TV Updates

Some exciting and some not so exciting changes happening with SGC-TV. The exciting change is new channels will be added to the Enhanced and the Expanded lineups. The not so exciting change is the price increase. We have stated since we started offering cable TV service there is a chance of an increase each year, sometimes twice a year. This is due to contract negotiations with content providers. The cost of providing video content increases due to the demands and requirements from the content providers. These demands and requirements are out of our control. Contract negotiations are between AcenTek and the programmers such as AMC networks.

As your Local Cooperative, we continue to strive to make your cable TV experience as pleasant as possible. We are your local office with friendly customer service and prompt technical support. When you call SGC, your call is answered by us. We are your local option for one bill providing you TV, Internet and telephone service. Because we are a cooperative and you are a member, you are paid capital credits on your TV package. Money spent with us stays in the community. We are a telecommunications provider keeping the small town quality of Spring Grove competitive with big city technology.

### Channel Additions and prices effective 3/1/2016:

- Basic Package \$36.95  
No channel Change
- Enhanced Package \$66.95  
New Channels:  
WE, IFC, BBC, Sundance, CNBC, MSNBC, SyFy, Bravo, NBCS, E!, Oxygen, Discovery Life, Trinity Broadcast Network, Hallmark Movies and Mysteries, and ESPN News.
- Expanded Package \$81.95  
New Channels:  
IFC, BBC, Sundance, Discovery Life, Oxygen, Hallmark Movies and Mysteries, ESPN News, and JewelryTV
- Metro Suite \$5.95  
No Channel Change

We had not been provided channel numbers for the added channels at the time this newsletter went to print. We will list the new channel numbers on SGC-TV Channel 4 and on our website [www.yourlocal.coop](http://www.yourlocal.coop) once they are provided to us. Price increase and channel additions will take affect 3/1/2016.

## 2016 Directory

We have begun working on our 2016 directory. To us it is more than just a book with customer telephone numbers. It contains important information on Spring Grove Communications along with the services we offer. Our directory also has maps of local townships, city of Spring Grove and the Norwegian Ridge Bird Trail. We provide a list calendar of events for Spring Grove, email addresses and telephone numbers for Mabel. It's a handy little book to reference. Please check over your telephone and email listing from 2015. If changes need to be made, please contact us.

## Annual Meeting Date Set

Mark your calendar for Tuesday, March 29th for our 2016 annual membership meeting. More information to come in our March newsletter.

## Medical Alert System

Are you or a family member concerned about living alone? Concerned you might fall or become ill and not be able to call an ambulance or a family member? We have a solution for you. Give us a call at 498-3456 for more information or check us out at [www.yourlocal.coop](http://www.yourlocal.coop).



**Your Local Technology Headquarters**  
507-498-3456 • [sgc@springgrove.coop](mailto:sgc@springgrove.coop) • [www.yourlocal.coop](http://www.yourlocal.coop)

## Capital Credit Check

Capital Credit checks will be sent out mid-March and we want to remind you it can be applied to your Spring Grove Communications bill. Many of our members do this and enjoy not having to worry about their bill for many months. You will still receive a bill each month and it will show a credit left on your account. If you would like to apply your Capital Credit check to your monthly bill just give us a call and we will take care of it for you. Who wouldn't want one less bill to pay for a few months!

## Two Director Positions Up

We currently have two director positions up for election for the Spring Grove Communication's Board of Directors. If you are interested in running and would like your name on the pre-printed ballot to become a Director, please stop in the office and pick up Section 4.3 Qualifications to be Nominated, To Become or Remain a Director. You will be required to sign a form upon acknowledgement of the information given to you. We would also like you to include a paragraph or so as to why you would like to serve on the Board of Directors. This, along with a photo of you, will be included with the program given to each member at the Annual Meeting prior to voting. Please have your paragraph turned into LeAnn no later than noon Wednesday, March 23rd to be included in the program. You may drop off your information at our office or email it to leann@springgrove.coop.

**Take Your  
Sweetheart  
to the Cinema**

**\$2 off  
Large Combo**

**Spring Grove  
Cinema**

Offer Valid February 12th - 14th  
Only With Coupon • Limit One Per Customer • Exp. 2-14-16

## National Do Not Call Registry

Stop telemarketer calls by registering your landline or cellphone number with the National Do Not Call Registry. You can do this by calling 1-888-382-1222 or by going to [www.donotcall.gov](http://www.donotcall.gov). Most telemarketers should stop calling within 31 days of registering your number. If you register online you will need to provide an active email address. A confirmation email will be sent and you will need to verify your registered number. You can register up to 3 numbers at one time. If you continue to receive telemarketer calls after your number has been registered for 31 days, you can file a complaint with the FTC (Federal Trade Commission) by going to [www.donotcall.gov](http://www.donotcall.gov) or by calling 1-888-382-1222. You will need to know the company's name and phone number you are filing the complaint against.

If you are not sure your number is registered with the National Do Not Call Registry you can call or visit their website to verify your number is registered. Once your number is registered it will stay registered until that number is disconnected.