

The Communicator

News from your local coop to keep you connected.

March 2018

You're Invited

Spring Grove Communications invites all its members to the Annual Membership Meeting of the company. This year we are mixing things up a bit. A short meeting will be held first then the meal will be served. Please note the time changes below:

The 2018 Annual Meeting will be held:

When: Thursday, March 22nd
Where: Fest Building
Meeting: Starts at 5:00
Dinner: Following the meeting
RSVP: 498-7787

In order to make appropriate arrangements with the caterer it will be necessary to have an accurate count of people who plan to attend. Therefore, please RSVP by Wednesday, March 14th.



Have you wondered what all the hype is about chair volleyball? Do you think it's just for senior citizens? Just because it is played at Semcac Dining doesn't mean it is just for seniors. Chair volleyball is great for all ages, it helps with upper body mobility and joint flexibility as well as hand-eye coordination. The game is played by

sitting in a chair using a beach ball and a five foot net. But remember, you cannot get out of the chair to hit the ball – *cheeks on the chair at all times*. Sounds like FUN right?

Come early to our annual meeting and give chair volleyball a try. Doors will open at 4pm to let the good times roll!

Don't forget to call us if you'd like your capital credit check applied to your SGC bill. Why not have one less bill to pay for a few months!

SGC-TV Updates

Updates mean change and change can be scary for some. The new features and functions with the TV software update will improve your video experience. Customize the guide to display the number of channels you prefer to see at one time, which will also adjust the font size. The What's Hot App shows the most popular programs at that moment. Weather App will give your local weather and radar. Parental controls will help restrict what content can be viewed not just by specific program but by the entire channel. Customers that subscribe to DVR service will be able to record 7 shows and watch 1 at the same time instead of record 2 and watch 1 – that's a lot of recordings to view when it works for you.

The software upgrade will take place in March. We will have a live demonstration at the annual meeting for you to see the updates first hand and to answer any questions you may have.

New Channels:

Expanded Package

101 - Cowboy Channel
106 - Reelz Channel
102 - Tennis Channel

High Definition (HD) Package

401 - Cowboy Channel HD



Your Local Technology Headquarters
507-498-3456 • sgc@springgrove.coop • www.yourlocal.coop

Two Director Positions Up

We currently have two director positions up for election for the Spring Grove Communication's Board of Directors. If you are interested in running and would like your name on the pre-printed ballot to become a Director, please stop in the office and pick up Section 4.3 Qualifications to be Nominated, To Become or Remain a Director. You will be required to sign a form upon acknowledgement of the information given to you. We would also like you to include a paragraph or

so as to why you would like to serve on the Board of Directors. This, along with a photo of you, will be included with the program given to each member at the Annual Meeting prior to voting. Please have your paragraph turned into LeAnn no later than noon Wednesday, March 14th to be included in the program. You may drop off your information at our office or email it to leann@springgrove.coop.



**Know what's below.
Call before you dig.**

Digging without knowing the approximate location of underground utilities can result in damage to gas, electric, communications, water and sewer lines, which can lead to service disruptions, serious injuries and costly repairs.

Here is what you need to know:

- Call 811 a few days prior to digging or visit www.call811.com to complete your request online.
- You'll need your contact information, where you are planning to dig and what type of work you will be doing.
- Utility companies who have potential facilities in the area of your dig site will be notified about your intent to dig.
- Each affected utility company will send a locator to mark the approximate location of your underground utility lines. This typically occurs within 2-3 working days.
- Confirm that all affected utility operators have responded to your request and marked underground utilities.
- Respect the marks.
- Dig Carefully around the marks with care.

The number 811 was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. Every digging job requires a call – even small projects such as planting trees or shrubs. If you do not call and disrupt utility service you are responsible for fines and repair costs.

Be smart & call before you dig!

Whether you are in Minnesota or Iowa, calling from a cell phone or a landline is all you need to do. Call 811! It's that simple!

Notice to SGC-TV Subscribers

The channel line-ups and cost of providing cable TV changes due to the demands and requirements of the broadcasters and the regional sports programmers. We are your local option for one bill providing you TV, Internet and telephone service. Because we are a cooperative and able to provide cable TV to our members we are also able to pay capital credits on TV packages. With this in mind, say the cooperative is able to pay back 25% (historically SGC has paid back 25-33% on TV) on cable TV and if you are a customer with the Expanded package, that package price drops to \$76.47. That's a pretty sweet deal. Why can't we just offer you the lower rate? As a cooperative, we use the income from our operations to defray costs incurred while providing quality services and support. After expenses are paid, the cooperative then shares the profit with you, it's member.

Why have cable TV with us? Besides the fact we pay capital credits on TV packages, the service we provide is not affected by weather. We are here for you if there ever is an issue, whether it be a question on how to use the remote, a question on a feature, an issue with a channel or a question on your bill.

Changes effective 4/1/2018:

Enhanced Package \$78.95
Expanded Package \$101.95
Metro Suite \$9.95