## **The Communicator**

News from your local coop to keep you connected.

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## What are the benefits of being a member of a cooperative?

All subscribers to services from Spring Grove Communications are member-owners of the cooperative. Income from our operations is used to defray costs incurred while providing quality services and support. Once these costs and reinvestments in the cooperative are met the SGC board of directors allocates the remaining money to the member-owners in the form of "Capital Credits". The amount varies from year to year at the discretion of the board. These Capital Credits payments help make our services an even better value.



#### Homecoming Game

SG Lions Homecoming Football Game against Leroy-Ostrander Saturday, October 8th at 5:00pm. Stream on the NFHS app with a paid subscription.

Go Lions!

October 2022

### **Cyber Security**

October is Cybersecurity Awareness Month! It is now more important than ever to protect yourself online as threats to technology and confidential data become more and more common.

Here are 4 things you can do today to become safer online (via CISA):

- 1. Enable Multi-Factor Authenticaion
- 2. Use Strong Passwords
- 3. Recognize & Report Phishing
- 4. Update Your Software

### **Get Protected!**

Our Whole Home Wi-Fi router and ProtectIQ virus protection adds another layer of protection so you don't have to worry about it!

- Any device that's connected to your network is protected
- Dangerous threats automatically blocked
- Prevents intrusions

It is more important now than ever to keep your devices protected - call us today to get this feature enabled! 507-498-3456



Your Local Technology Headquarters 507-498-3456 • contactus@sgc-coop.com • www.yourlocal.coop

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## **Meet our Board of Directors!**

Over the next few newsletters we will introduce you to our board members!



#### **Alan Frydenlund**

#### What is your favorite part of serving on the SGC board?

My favorite part of serving on the SGC Board is to be associated with the Spring Grove Communications team which is filled with positive minded people who do their best to bring the latest in technology to our customers, who I believe deserve the best. Our partnership with MiEnergy and Mabel Telephone, along with changes in governmental controls, has opened doors previously closed to the cooperative, and offers a great opportunity to not only expand our business footprint, but to be able to provide the same level of service to these new customers as well. They are our neighbors, and standing together, we can make a difference that is real in the daily lives of our customers.



#### Bruce Hegge

**What is your favorite part of serving on the SGC board?** The board plays an important and exciting role in providing communications services to Spring Grove. Being a part of the process that balances the business, the technology and customer service policy for the Coop is rewarding. It is gratifying to work through that process with a group who's interest and focus is providing Cooperative Members.

What do you feel is the importance of a cooperative? Cooperatives have traditionally provided their members with a service or level of service that is not otherwise afforded to them. At SGC this started

with telephone service and has expanded in spectrum to include internet service and technology support that no other communications provider is willing to invest in for our Members. As communications technology rapidly grows, expands and changes, the value of a cooperative taking the lead in keeping rural communities technologically current economically viable is huge.



# UFFDA FEST

Uffda Fest is October 6-9! Find a list of events at www.uffdafest.com