

The Communicator

News from your local coop to keep you connected.

October 2021

Coop Month Customer Appreciation Event Wednesday, October 13th 2-4 pm

October is Coop Month and your local coop appreciates you!

Swing through our “drive thru” and pick up your ice cream float kit with a Strawberry or Root Beer Spring Grove Soda Pop, your choice!



The Spring Grove Communications' Customer Appreciation drive through will be located on Railroad Drive by our upper warehouse. See you then!

#COOPSTRONG

@springgrove.coop email addresses

We are continuing to transition away from hosting @springgrove.coop email accounts.

Not sure where to start in setting up a new email address? Let us help you through this process! We can walk you through setting up a new email address and help you get it set up on your devices.

Power of Change Round Up Program

A friendly reminder that you can now join our Power of Change program! With this program you can choose to have your SGC bill rounded up to the nearest dollar. Money collected through this program will be given back to community events and projects - making Spring Grove even better!

To be included, call us at 498-3456!



**UFFDA FEST
2021**

Uffda Fest! Oct. 1-2

Check out uffdafest.com for a list of events happening this year!

It will kick off on Friday, October 1st with the Spring Grove High School Homecoming parade at 2pm!

Cyber Security Awareness Month

October is also Cyber Security Awareness Month which is a good time to talk about online security. The IRS or Microsoft would never call or email you to ask for your social security number or banking information. Microsoft would also never have a pop up tell you that there are issues on your computer and to call the number listed there - this is a very common scam where a hacker is trying to gain remote access to your device.

If you are ever unsure about something and whether it is a scam or not, give us a call. It is always better to be safe!

This is also a good time to remind you to make sure you have virus protection on your devices. If you have one of our Whole Home Wi-Fi routers, virus protection can be added to your router! That means that any device that is connected to your network, is automatically protected. ProtectIQ checks all traffic at the door and blocks known attacks from viruses, malware and intrusions and web threats. ProtectIQ is always working in the background - 24/7, 365 days a year. If a device is connected, it is protected!

Pay Your Bill Online or Through the SmartHub App!

Online:

1. Obtain your account number. You can find your account number in the upper right corner of your bill. Don't have your bill? Call our office at 498-3456 and we'll get it for you.
2. Click on 'NEW USER? Sign up to access our Self Service site.'
3. Enter your account number and last name on the account to start the registration process.
4. Simply follow the instructions on your screen.

SmartHub App:

1. Download the SmartHub app on your smartphone or tablet. Search "Spring Grove Communications" in the 'Find Provider' search.
2. Click "Spring Grove Communications" and confirm.
3. If you have an account already created, you can sign in. If not, click on 'Don't have an account? Register now'.
4. Here you will input your account number, name, and the email address you'd like to use to sign in. If you don't know your account number, it is on your bill or you can call us at 498-3456.

