

The Communicator

News from your local coop to keep you connected.

October 2023

COOP APPRECIATION EVENT

SNACKS | SODA | POPCORN
LEARNING | PRIZES

THURSDAY
OCT. 26 SG
CINEMA



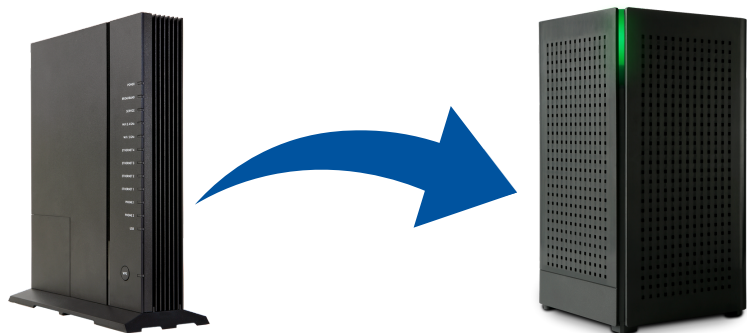
Come celebrate Coop Month with us at the Spring Grove Cinema on Thursday, October 26th from 4-7pm! We will have snacks, popcorn and soda on hand, as well as prizes and information about our Cooperative and the services we provide. We are looking forward to meeting with you and hope to see you there!

TRADE IN YOUR ROUTER!

Upgrade to the latest Wi-Fi 6 system with the CommandIQ Wi-Fi app! With this easy upgrade you'll be able to:

- Get faster Wi-Fi in more places on more devices throughout your entire home with Wi-Fi 6.
- Control it all and tailor your experience with the CommandIQ app. Change your Wi-Fi password, run a bandwidth test, and know who is on your network from the palm of your hand.
- Get regular security updates, enhancements, and ongoing support from us so you always have an amazing experience.

Call us today to schedule your upgrade! This install only takes a few minutes and self-installations are available if preferred.



UFFDA FEST OCT. 6-8

There are a lot of fun events and contests lined up for this year's Uffda Fest celebration! Find a list of events at www.uffdafest.com

COOP MEMBER BENEFITS

All subscribers to services from SGC are member-owners of the cooperative. Income from our operations is used to defray costs incurred while providing quality services and support. Once these costs and reinvestments in the cooperative are met the SGC board of directors allocates the remaining money to the member-owners in the form of "Capital Credits". These Capital Credit payments help make our services an even better value.

HAPPY HALLOWEEN!

Come Trick or Treat with us on Halloween! We will have candy at our front desk for visitors.





**Catch EVERY Play
This Season!**

GoTo>TV

firetvstick ROKU apple tv

Football season has returned! **GoTo>TV** allows you to watch your favorite NFL and college teams. If you sign up for our **GoTo>TV** service now through October, you will be entered to win a free Firestick as well as a **Fall gift basket!**

You can check out our line-ups and pricing at www.gototv.us

CYBER SECURITY MONTH

Unsafe Email Attachments

Many people use email in their personal life and their workplace. You can get an email from your aunt with her stew recipe or an email from your boss with a guest list for the office party. But what if the email isn't actually from your aunt or boss? Cybercriminals often pretend to be someone you know to get you to click unsafe attachments, such as fake DOC files or PDF files. Some of the most common attachments used for attacks are DOC files and PDF files. It's important to learn how to identify unsafe email attachments and protect yourself.

Fake DOC Attachments

Older Microsoft Word DOC files are commonly used in cyberattacks because they can include macros. A macro, short for macroinstruction, is a set of commands that can control a DOC file and other programs. Cybercriminals may send you an email with a DOC file that contains a macro. The email usually looks legitimate and gives an urgent reason for you to open the file. If you open the file, a pop-up window will display asking you to enable macros. If you accept, the macros will be able to install malware on your device.

Fake PDF Attachments

PDF files are sent over email every day, making them perfect tools for cyberattacks. One popular type of attack is when cybercriminals put an image in a PDF file to trick you into clicking it. For example, it could be an image that looks like a video with a play button. The image will be something that catches your attention, like a cooking video from social media or a cute cat video. Unfortunately, clicking the image could send you to a website designed to steal your sensitive information.

What can I do to stay safe?

- ▶ If a suspicious email appears to be from someone you know, contact them over the phone or in person. Check to see if the email is legitimate before putting yourself at risk.
- ▶ Avoid DOC files in general. They use an outdated format and contain too many security risks. The newer DOCX format is the current standard and is much safer.
- ▶ Always think before you click. Cyberattacks are designed to catch you off guard and trick you into clicking impulsively.

Information via

KnowBe4
Human error. Conquered.