

The Communicator

News from your local coop to keep you connected.

February 2020

Announcements

Big announcements in this newsletter. We invite all of you to mark your calendars for Wednesday, February 26th. We ask you join us in celebrating the combined 52 years of service as Mark Rud and Brad White have announced their retirement. Mark is officially retiring Friday, March 27th and Brad is officially retiring Friday, February 28th. We also want you to pay attention to the changes of the Annual Meeting announced in this newsletter. You'll want to mark your calendar for SATURDAY, March 28th as we move the Annual meeting from our usual Tuesday night dinner to a Saturday morning breakfast meeting. We hope you all are as excited about this change as we are. We have also been busy developing a new service called SMARTTS – read all about it on the next page.

Refer A Friend February

Our techs were very busy installing Whole Home Wi-Fi systems for our December promotion. If you were one of them or you already have a Whole Home Wi-Fi system from SGC, you can jump in on our February special. We are running a February Refer A Friend special. You refer a friend for Whole Home Wi-Fi and their install is on our schedule for February, you receive a month credit for Wi-Fi and your friend receives a FREE standard install. There is no limit on the number of friends to refer so your credit could be huge! Reach out to your friends via Facebook, Twitter, Snapchat, text, email or however you communicate with them. Tell them to sign up for Whole Home Wi-Fi in February to receive a FREE standard install.

Directory

It's time to work on the 2020 telephone directory. Please take a few minutes to look over your listing, residential or business, and let us know of any changes to be made. We would also like to thank those that have taken the time to submit photos for our directory cover photo contest. There is still time to enter, deadline is 4:30pm February 7th. See our website or stop in the office for complete contest rules.

NEW THIS YEAR!!

Mark your calendar so you don't miss this event!

Annual Meeting Date:
Saturday, March 28, 2020

**All you can eat
Dad's Belgian Waffles
will be served.**

**Bring the family!
Stay tuned for more
information.**

PLEASE JOIN US FOR A

Retirement
Open House

HONORING

Mark Rud & Brad White

30 Years of Service & 22 Years of Service

When: Wednesday, February 26th

Time: 1:00pm - 4:00pm

Where: SGC Lobby

Soon every day will be Friday...


Not all Wi-Fi is Created Equal

Does your wi-fi buffer when streaming video? Or does it seem slow at times? Do you feel like your wi-fi should work better? There could be many reasons why you are not having the Internet experience you deserve. It could be as simple as the location of the router or it is out of date. There could be interference such as walls, metal duct work, baby monitor, cordless phone or even a garage door opener. If you feel you are not receiving the experience you deserve, we have a solution! Our Whole Home Wi-Fi system will

assist in solving these issues for you. Our system will see what devices are connected to your wi-fi and what the signal strength is for each device. It will also indicate anything in your home that may be interfering with the connection. Once we know what the issue is, we will make adjustments necessary insuring you are getting the service you deserve. Our Whole Home Wi-Fi System updates automatically so it is never "out-of-date" AND it has the new 5 GHz band for those 5 GHz supported devices.

Capital Credit Check

How does one less bill to pay sound? You can make that happen by applying your Capital Credit check to your Spring Grove Communications account. Many of our members do this and enjoy not having to worry about their bill for many months. You will still receive a statement showing the credit left on your account. If you would like to apply your Capital Credit check to your SGC account just give us a call and we will take care of it for you. One less bill to worry about is a Win Win!



Got SMARTTS?

SMARTTS stands for Smart Tech Services and is a new service offered by Spring Grove Communications. There is no longer a need to drive to LaCrosse or anywhere else seek to help with your Smart Home devices, wi-fi router, game consoles, or any device you have in your home that connects to the Internet. We will help you with simple and advanced set up and device repair. Give us a call, we are here to help!

SGC-TV Update

SGC-TV price changes happen every year. This year, we are happy to report: the increase is minimal. Our middle package, the Enhanced package, is increasing \$1 and gaining a new channel – MLB will be added to this package. MLB is channel 148. The Expanded package is increasing \$2. Showtime and the Metro Suite will increase \$1. This is by far the smallest increase we have had to pass on to our customers.

We would like to remind all our college sports fans there is a College Sports Suite for only \$3/month. Add it for the months you need it then call us to have it removed.

There is also Watch TV Everywhere available to all SGC-TV subscribers. You can Stream some of your favorite channels and programming on your smart phone, tablet, laptop and other devices from anywhere you have internet access. Watch TV Everywhere is FREE to all subscribers! Instructions for creating your WTVE account are available on our website OR you may stop in our office and we will help you get set up.