

Outside Plant Technician

Spring Grove Communications is seeking a **full-time Outside Plant Technician** to help provide our customers with a best-in-class broadband experience in **Spring Grove, MN, and the surrounding area**. The candidate will provide high-quality, effective, and efficient maintenance on outdoor plant equipment and cabling systems for voice, video, and broadband within a fiber network. Install, test, locate, troubleshoot, repair, and understand the facilities of the network and the fiber optic infrastructure. Team members work in a fast-paced environment where no two days are the same and go home knowing that they are making customers' lives better by providing them exceptional service. Applicants should have excellent organizational and communication skills, be team players, and strive for service excellence. We will train the right candidate!

Key Responsibilities:

- Ability to operate Optical Time Domain Reflectometer (OTDR) to test fiber, analyze trace, use of visual fault light and power meter loss and readings.
- Installation and turn up/testing of fiber optic nodes.
- Ability to accurately read and interpret fiber optic splice documentation.
- Assist with fiber optic splicing and repairs.
- Ability to read and interpret network maps for Fiber to the Home (FTTH) networks.
- Responsible for verifying, and tracking preventative maintenance, and needed repairs within the outside plant network.
- Marks/labels fiber optic and/or copper facilities.
- Climbs poles, ladders, towers and other structures as needed.
- Performs accurate site assessments for plowing in local service drops to customer locations, and plows service installations.
- Performs high quality landscape restoration after plowing project completion.
- Services, cleans, maintains and repairs equipment and ensures equipment is in proper and safe working condition.
- Completes paperwork, maintains inventory, requires confidentiality regarding information being processed or stored, and performs customer follow up.
- Provides accurate and timely location of company facilities in compliance with 811 rules.
- Maintains a clean vehicle and working environment as to ensure the safety of all employees, vendors, and customers.
- Perform other related duties assigned by Management.

Preferred Skills:

- A friendly, outgoing personality with an aptitude for good customer and public relations is a must.
- Projects a positive, professional attitude and can adapt to a rapidly changing environment.
- Ability to function effectively as a team player as well as work independently.
- Ability to climb poles, ladders, towers, and other structures as needed.
- Ability to kneel, dig, lift, and pull.
- Ability to pull and back trailer with plow machine on it.
- Ability to operate plow machine.
- Ability to read and follow maps.
- Knowledge of network troubleshooting techniques and understanding of Microsoft Office Applications.
- Experience working with basic hand tools.
- Ability to describe and demonstrate products and features to customers.
- Ability to complete work accurately under time constraints and deadlines.

Requirements:

- High School Diploma
- Proof U.S. Work Eligibility
- Valid and Insurable Driver's License

Job seekers interested in working in a lively customer-focused environment and looking for a variety of tasks and responsibilities are encouraged to apply immediately. We offer a full-time benefits package including health insurance, PTO, and a retirement plan. For a full job description, please visit www.yourlocal.coop/employment.

Job Type: Full-time

Salary: From \$18.00 per hour

Benefits:

- Dental insurance
- Employee discount
- Health insurance
- Health savings account
- Life insurance
- Paid time off
- Professional development assistance

- Retirement plan
- Tuition reimbursement
- Vision insurance

Schedule:

- 8 hour shift
- Day shift
- Monday to Friday
- On call

Work Location: In person