



Job Title: Broadband Technician Internship
Reports To: Outside Plant Supervisor
Location: Harmony, MN or Spring Grove, MN
FLSA Status: Non-Exempt

Job Summary

During this internship you will learn about providing high-quality, effective and efficient service and support to customers during the installation and repair process. You will shadow and learn how to install, maintain and service premise equipment within a copper, fixed wireless, streaming video and fiber network. You will learn to service and understand the facilities of our network and partner with all departments in providing the highest quality service to both residential and business clients. Becoming more confident in communicating effectively and confidently face-to-face with customers.

Essential Job Function:

- Repair All Services
- Sales
- Plant Maintenance/Locates
- Building Maintenance
- Security Cameras