

Job Title: IT Network InternshipReports To: IT Network ManagerLocation: Harmony, MN or Spring Grove, MNFLSA Status: Non-Exempt

## Job Summary

During this internship you will learn more about providing high-quality, effective, efficient service and support to all customers during the device repair process. You will shadow and learn how to install, maintain and service premise equipment within a copper, fixed wireless, streaming video and fiber network. Service and understand the facilities of the network and infrastructure.

## **Essential Job Functions:**

- Android/IOS Phones/Tablets configure/repair/maintain
- Window/Apple workstations/laptops configure/repair/maintain
- Printers/Copiers/Scanners
- Monitor System updates and upgrades
- Security Cameras