

# The Communicator

News from your local coop to keep you connected.

October 2019

## Opt IN to Stay Informed

We would like for our customers to be well informed of any service effecting issue that may occur due to storm damage, cable cuts or scheduled maintenance. We are offering an **OPT IN option for service affecting outage/maintenance related issues**. If you would like to be included in these notifications please fill out the below form and drop it off at our office.

### Please notify me by the following:

Email: \_\_\_\_\_

Cell phone text message: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Service effecting notifications will also be posted on our Facebook page. You can access our Facebook page even if you are not a Facebook member. Simply search for Spring Grove Communications Facebook and you will find us in your search results. We will also update our after-hours message with service effecting information, at 498-3456.

## WHAT? Wi-Fi That Covers My Entire Home?



- *Want a stronger Wi-Fi signal?*
- *Wish your Wi-Fi reached every corner of your home?*
- *Wonder if your Wi-Fi is secure?*

If your answer is YES!

**Whole Home Wi-Fi IS FOR YOU!**

*Call 498-3456 for more details.*

**CUSTOMER APPRECIATION**  
**WEDNESDAY, OCT 16TH**  
**1PM - 4PM**

We  our  
customers

Please join us

**Wednesday, October 16th**

to celebrate *YOU*, the

member of the cooperative.

We are thankful for our members and want to show our gratitude with Spring Grove Soda ice cream floats, cookies and gifts for all.

**When: Wednesday, Oct. 16th**

**Time: 1pm-4pm**

**Location: SG Communications**

*Hope to see you there!*

## Take Your Best Shot

We are looking for a unique photo representing our community to be the 2020 directory cover. If you think you have just the photo we need, please submit it with a completed entry form. Contest rules and entry form can be found on our website and at our office.

Ask Us About





**Fall Clean up October 26th & 27th**  
Call **507-498-8275** to have your leaves raked!  
Need to furnish your own leaf bags.

***We can always use more help, if your family or organization would like to volunteer, please call TaskTakers @ 507-498-8275***

## Tech Tips

It's unfortunate that some people feel scamming others is OK. Scammers may tell you to send a certain amount of money to them and they will send triple the amount of money back to you. You may receive a call from someone pretending to be a grandchild and in jail needing bail money. Or Microsoft calls to tell you your computer has viruses on it. Whatever the call maybe, do not let your guard down and never give personal information to anyone over the phone. When you receive these calls simply

### **HANG UP!**

Here are a few more examples of scams to be aware of. Some of these will sound silly, but people do fall for them.

- Nobody, but nobody, is going to give you half of \$80 million to help them liberate the funds of a deceased millionaire...from Nigeria or anywhere else.
- Microsoft doesn't care enough about you to contact you directly to let you know you have a virus or any other computer issues.
- The FBI, IRS or any of the other alphabet government agencies will never contact you by email to let you know they are investigating you for anything no matter how guilty you may feel.

- When someone sends you some shocking e-mail and suggests that you pass it on, don't. At least not until you've first confirmed its truth at snopes.com, the Internet's authority on e-mailed myths. This includes get-rich schemes, Microsoft/AOL cash giveaways, etc.
- When you get an e-mail message from eBay or your bank, claiming that you have an account problem or a question from a buyer, it's probably a "phishing scam" intended to trick you into typing your password. Don't click the link in the message. If in doubt, go into your browser and type the web site address manually.
- No reputable company can know or have any idea that you have computer issues without first gaining access to your computer. Anyone who calls, emails or contacts you in any way is scamming you and will charge you a lot to solve problems that they cause themselves.

If you fall victim to fraud, don't beat yourself up about it. Report it to the authorities, make careful notes and save the evidence if there is any, cut your losses, **DON'T BLAME YOURSELF** - you are not the first and you won't be the last. Finally, don't expect too much. It is unfortunate but the odds of getting your money back are pretty slim.

## Employee Spot Light



Eric Hansen joined our team on February 11th, 2019 as a Combination Technician. One of Eric's many responsibilities is installing new service for our members and troubleshooting. Eric is friendly and easy going. As you can see by his picture, he likes to have fun. *(He chose to have his picture taken next to the cow picture that hangs in LeAnn's office. What a goofball!!)* Eric grew up in Lola, a small town much like Spring Grove, in Central Wisconsin. He is married to Karla (Wiste) and they have a daughter named Morgan. Family pets are a dog named Mali, two turtles, Franklin and Herbie and many chickens. Eric loves to spend time with his family and friends, go hunting, fishing and camping. He also enjoys planting and working in his garden and canning.