

The Communicator

News from your local coop to keep you connected.

February 2021

Annual Meeting

Last year was redefining for many occasions – whether it be work, school, family or social. 2021 is shaping up to be similar and keeping everyone's health and safety in mind we have decided to host a **Virtual Annual Meeting on March 23, 2021** via Zoom. In early March, you will receive a packet of material in the mail that will include the instructions for the meeting, program, the official ballot for voting, and an envelope to return the ballot. We encourage your participation and look forward to hosting this first ever virtual event. Look for your invitation in the mail along with more details!

Two Director Positions Up

The cooperative currently has two director positions up for election for the Spring Grove Communication's Board of Directors. If you are interested in running and would like your name on the pre-printed ballot to become a Director, please stop in the office and pick-up **Section 4.3 Qualifications to be Nominated, To Become or Remain a Director**. You will be required to sign a form upon acknowledgment of the information given to you. We would also like you to include a paragraph as to why you would like to serve on the Board of Directors.

Please return the signed **Board of Director Election Request Form to SGC by 12:00 p.m. on March 1, 2021** to have your name added to the ballot. Write one hundred words or less why you would make a good board member and/or a little about yourself. The information you submit will be shared in the Annual Meeting material along with the ballot so members can read about each candidate before they vote. We also take a picture of you to be included in the program.

Capital Credits

Did you know you can have your Capital Credit Check applied directly to your SGC account? Many of our members do this and enjoy not having to worry about their bill for several months. You will still receive a bill each month showing the credit remaining on your account. **Call us today to get your name added to the list!**



Directory Updates

We are working on our 2021 telephone directory. Does your listing need updating? Call 498-3456 or email sgc@springgrove.coop with your updates.



Reminder that you can pay your SGC bill online with Smarthub! Here you can also sign up for automatic payments, view your current and past bills, and also report trouble with any of your services. You can download the Smarthub app on your smart phone or view it on your computer by going to our website and clicking the 'View My Account' tab.

Effective March 1st, 2021

It is that time of year where programming negotiations take place and the outcome can affect the monthly fee of SGC-TV service. The price that a customer pays each month for video service is largely driven by the costs that distributors pay to the companies that create or package the programming – the networks. Unfortunately the fees for programming have continued to rise. If you have any questions or would like to make any changes to your service please give us a call or email sgc@springgrove.coop.

Basic Package: \$46.00 - new channel added: Heroes & Icons (channel 14)

Enhanced Package: \$100.00

Expanded Package: \$120.00 - new channel added: Newsmax TV (channel 89)

Metro Suite: \$13.95

Showtime: \$10.99

HBO: \$16.95

Reminder that the more you spend on our services, the more you will get back in capital credits.

Watch TV Everywhere

Reminder that Watch TV Everywhere is included for free with your SGC-TV subscription. With this service you can watch some of your favorite shows on any device at any time! Instructions on how to create your account are available on our website at www.yourlocal.coop or give us a call and we can help get you set up.



Trinity Sock Drive



The Trinity Lutheran Church Outreach Team is holding a Sock Drive through February 28, 2021. Socks have been identified as a significant need within our region and are often one of the most requested, but least donated items.

What's Needed: All types (crew, no-show, wool, athletic) and all sizes (men, women, children, baby).

How You Can Help: Purchase socks & drop off at Trinity Lutheran Church or at Spring Grove Communications. Monetary donations also accepted at Trinity Lutheran Church (clearly marked: socks).

Is your Wi-Fi secure?

Ever wonder who or what is connected to your Wi-Fi?

Need better Wi-Fi coverage in your basement, bedroom, or kitchen?

SGC Whole Home Wi-Fi will do all of this! Ask us how to get set up.
