# The Communicator

News from your local coop to keep you connected.

#### May 2023

#### SEVERE WEATHER REMINDER

Storm season is upon us, so we want to remind everyone that Spring Grove Communications requires that our equipment in your home is protected by a surge protector. This includes your router and set top boxes. We highly recommend you protect your own equipment as well, including your TV, desktop computer, laptops and tablets. These devices may be on the counter charging and should be unplugged before the storm or make sure they are plugged into a surge protector. How do I know if my surge protector is reliable? Be sure it truly is a surge protector, rather than merely a power strip. Surge protectors offer a level of protection to your devices against power spikes. On the label, in fine print, you will find 'suppressed voltage rating'.

## GOTO-TV STREAMING OPTIONS NOW AVAILABLE!

We are excited that we now offer GoTo>TV as a streaming option! With this, there is no set top box needed. Once the service is provisioned at our office, you can simply download the GoTo>TV app on your Firestick, Roku or Apple TV and stream away! Give us a call at 498-3456 to get this awesome new service set up.

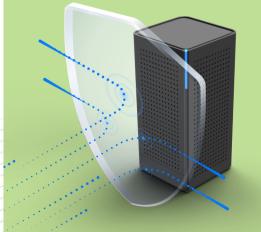


#### MUSIC & MARKET WEDNESDAYS 4-7

The first Music & Market of 2023 will be kicking off the Syttende Mai festivities this year on May 17! It will then continue every Wednesday until September 27 with food and music each week.

#### WHOLE HOME WI-FI VIRUS PROTECTION

Did you know that our Whole Home Wi-Fi routers can provide virus protection for all devices connected to it? With ProtectIQ, all traffic that passes through your network is scanned. Any viruses, malware, and malicious sites are automatically blocked, keeping your devices protected. Call us at 498-3456 if you'd like this feature enabled.



#### Your Local Technology Headquarters 507-498-3456 - contactus@sgc-coop.com - www.yourlocal.coop



Spring Grove

communications

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### WHAT'S THE DIFFERENCE BETWEEN INTERNET AND WI-FI?

The Internet is a massive global communications network. In fact, as its name suggests, it's more than just one network-it's a series of thousands of inter-connected networks. While no one person or organization owns the Internet itself, each Internet service provider (ISP) typically owns its own network. It buys and installs the specialized networking equipment that makes it possible for customers like you to connect to the Internet. When you connect to your ISP's network from your home or workplace, you have the ability to connect with other networks, companies, services and individuals who are also connected to the Internet. For example, you can stream movies on Netflix by connecting via the Internet to computer servers that Netflix owns or read your email by connecting to one of Gmail's servers. When you purchase monthly Internet services for your home, your ISP gives you all the physical equipment you need to connect your own devices to the Internet. This includes a physical line, such as a fiber optic cable, that will connect your home to the ISP's network. Inside your home, this physical line is usually connected to a device called a router, which is what gives you Wi-Fi so you can connect devices wirelessly.

**Wi-Fi** involves connecting your computer, tablet or smart phone to your ISP's network without using a physical wire. This "wireless" connection is made possible by Wi-Fi technology; specifically by a device in your home called a router. The Wi-Fi router uses radio technology to broadcast a unique name (also known as a service set identifier, or SSID), which you or your ISP chooses when the router is first set up. When you're on your laptop or other device, you can see a list of other Wi-Fi routers nearby such as yours and your neighbors'. You can select your router name from the list and enter the router's password. And just like that, you're connected to Wi-Fi. Since your router is connected to your physical internet line, you can now access any online service, application, or go to any website using your web browser.

