

# The Communicator

News from your local coop to keep you connected.

August 2021

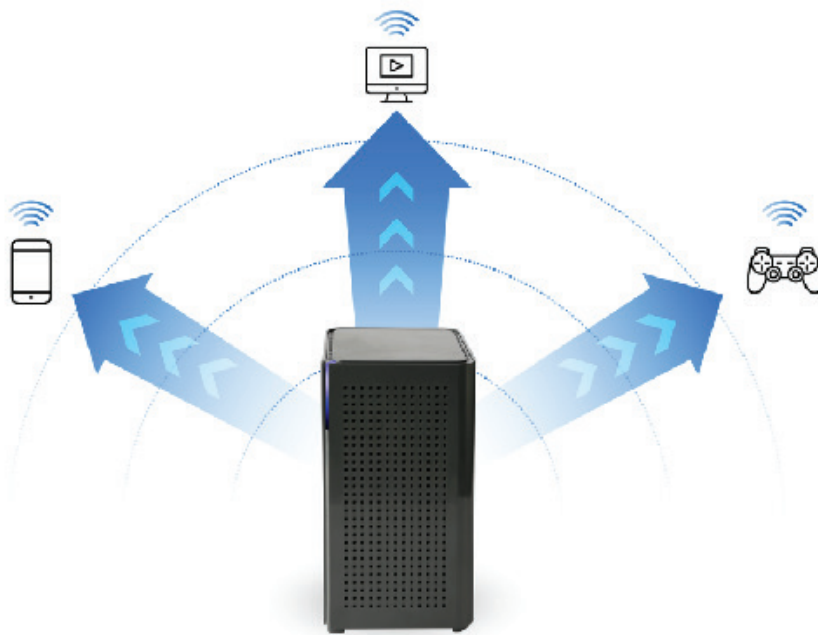
## Trade-In & Trade-Up!

Is your router more than a few years old? If so, it's time to trade it in for SGC Whole Home Wi-Fi, the latest advancements in Wi-Fi technology!

During the month of August take advantage of our **Trade-In & Trade-Up** opportunity and receive a credit of \$10 on your bill along with these great benefits of SGC Whole Home Wi-Fi:

- Better, more reliable coverage throughout your home
- Local support
- We automatically run new software and firmware updates so you don't have to
- If something happens to your router, we will replace it at no extra cost to you
- You can easily manage your network with the app
- Parental controls and virus protection can also be added for easy device management and protection

Contact us today to get scheduled!



## Welcome, Chad!



You may start to see a new face around with our newest technician, Chad! He will be working for both SGC and MiBroadband.

# BACK to SCHOOL

It's already time to start thinking about back to school! If you need your computer cleaned up or a new one ordered before the school year starts, give us a call!

## New Email Transition Tips

In last month's newsletter, we mentioned we are starting the process of transitioning our @springgrove.coop customers to a new email address. We understand the inconvenience this may cause, and we are here to help guide you through this transition.

If you are a business that has a web address, we recommend you reach out to the company hosting your website. Your business may be able to receive free email addresses through the website host or pay a minimal fee for a certain number of email addresses. Another option is to purchase an available domain name for your email address that represents your business. We can help you with that. We will identify what domain names are available and help get you set up. Other options are free email addresses through Gmail.com, Outlook.com, and Yahoo.com just to name a few.



Please reach out to us to set up a time if you would like assistance with this process or have any additional questions. We understand how this may seem overwhelming and we want to help make this transition as easy on all our customers as possible.

### Transition Tips:

- Call us if you have questions or need assistance.
- Think about what you would like for a new email address. You might even be able to use your current email address name and only change @springgrove.coop to @gmail.com or @yahoo.com.
- Once your new email account is created, we can help you bring your @springgrove.coop email and contacts to your new account. This process can be different for each domain (yahoo, gmail etc.).
- Make a list of the accounts you need to update your email address with such as; bank accounts, social media accounts, paperless billing, etc. Check them off as you update the account.
- Start using your new email address.
- Send an email to your contact list notifying them of your new email address.
- Manage both email accounts until you are comfortable that everyone who needs your new email address has it. Then let SGC know to disable your @springgrove.coop account.

## Benefits of Gmail

- Large storage space - every Google account starts with 15 GB of storage space.
- Able to send and receive larger files.
- You can easily access your account from any device.
- It's free!